

Using hearing aids

A guide for parents and carers



Ear Care and Audiology Services

patient**information**



The Rotherham
NHS Foundation Trust

Hearing about your experience of our services is very important as it means we can pass compliments on to our staff and make improvements where necessary. Tell us what you think by emailing us at: your.experience@nhs.net

Slovak

Ak vy alebo niekto koho poznáte potrebuje pomoc pri pochopení alebo čítaní tohto dokumentu, prosím kontaktujte nás na vyššie uvedenom čísle alebo nám pošlite e-mail.

Slovensky

Kurdish Sorani

کوردی سۆرانی
نەگەر تۆ یان کەسێک کە تۆ دەناسی پێویستی بەیارمەتی هەبێت بۆ ئەو دی لەم بەلگەنامە بە تێبگات یان بێخوێنێتەوه، تکایە پەیوەندیمان پێوه بکە لەسەر ئەو ژمارەیە ی سەروددا یان بەو نێمەینە.

Arabic

عربي
إذا كنت أنت أو أي شخص تعرفه بحاجة إلى مساعدة لفهم أو قراءة هذه الوثيقة، الرجاء الاتصال على الرقم اعلاه، أو مراسلتنا عبر البريد الإلكتروني

Urdu

اردو
اگر آپ یا آپ کے جاننے والے کسی شخص کو اس دستاویز کو سمجھنے یا پڑھنے کیلئے مدد کی ضرورت ہے تو برائے مہربانی مندرجہ بالا نمبر پر ہم سے رابطہ کریں یا ہمیں ای میل کریں۔

Farsi

فارسی
اگر جناب عالی یا شخص دیگری که شما او را می شناسید برای خواندن یا فهمیدن این مدارک نیاز به کمک دارد لطفاً با ما بوسیله شماره بالا یا ایمیل تماس حاصل فرمایید.

If you require this document in another language, large print, braille, audio or easyread format, please ask our healthcare providers*

*Note to healthcare providers:

Translated / easyread healthcare information can be sourced via the **Easyread websites** listed at the back of this leaflet or via contacting our translation service which can be accessed through the Hub.

How can I help my child with their hearing aids?

- Try to build up the use of the hearing aids gradually, until they are worn consistently for a good part of the day as recommended by the audiologist.
- For younger children it is a good idea to start with short sessions of 20 minutes or so when they can have your full attention with an activity that they enjoy, for example a favourite book.
- Report any apparent change in ability to hear with or without the aids to us as soon as possible so that we can arrange to check your child's hearing levels.
- Report faulty hearing aids and badly fitting or outgrown earmoulds to us as soon as possible.
- Remember that we can post batteries out to you so give us a ring when your supplies are running low.

How often will we need to come to the hospital now that the hearing aids have been fitted?

The first review session is around 4 weeks after the first fitting. This is when we check that your child is getting on well with the aids and re-program them if necessary.

There will then need to be further regular visits until your child reaches the age of 16 years. The frequency of these visits will depend on the age of the child.

If your child comes regularly to an ENT consultant-led clinic, then the hearing test may be repeated and hearing checks and impression appointments can be arranged for a later date.

Sometimes extra appointments are needed if we feel that there is a different hearing aid which would be more suitable for your child or adjustments are needed.

How do I look after the Earmould?

Keep it clean by washing it regularly in the following way;

- detach the ear mould from the hearing aid
- remove any debris which is blocking the tube
- wash the ear mould in warm soapy water
- dry it thoroughly and remove any water in the tube by blowing it out using the puffer
- re-attach the ear mould to the hearing aid

You should change the tubing when;

- it becomes hard or discoloured
- there is a hole or split in the tube
- tubing is too short and needs to be re-measured
- the tubing is blocked

When should I contact the department for help?

- The hearing aid stops working and a replacement battery does not help.
- Your child complains that the hearing aid sounds different, or if you realise, from using the listening device, that it sounds different.
- The hearing aid is whistling when in the ear.
- The earmould has clearly become outgrown, so that you can see a gap between the edge of the earmould and the ear.

Using hearing aids

- The ear mould is split or damaged.
- The ear mould is uncomfortable.
- You need more tubing or batteries.
- You have any other problems or questions.

Do we need to come to the hospital to collect new ear moulds?

You can either arrange an appointment to have the new mould fitted or it can be posted out to your address.

Hearing aid and battery safety

- Please keep hearing aids safe in the box provided when not in use.
- Batteries can be harmful if swallowed. Keep them out of reach of young children. Hearing aids for pre-school children are routinely fitted with battery drawer locks, and on request for older children. Please ask us if you feel your child needs this, or if you have other young children in the family.
- Please dispose of used batteries safely, either at a battery recycling point or bring them back to the department.

If your child has not been seen in the last 12 months (or 6 months if they are not yet at school) please phone to arrange an appointment with an Audiologist.

How to contact us

Rotherham Ear Care
and Audiology Department

Rotherham Community Health Centre

Greasbrough Road
Rotherham
S60 1RY
01709 423145

Rotherham Hospital Switchboard

Telephone 01709 820000

Useful contact numbers

**If it's not an emergency,
please consider using a
Pharmacy or call NHS 111
before going to A&E.**

Action on Hearing Loss

Telephone/Textphone:

01709 514268

Sensory Services Department

Telephone 01709 822330

Connevans

Telephone 01737 247571

NHS 111 Service

Telephone 111

Health Info

Telephone 01709 427190

Stop Smoking Service

Telephone 01709 422444

UECC (A&E)

Telephone 01709 424455

**For GP out of hours,
contact your surgery**

Useful websites

www.NDCS.org.uk

www.earcarecentre.com

www.therotherhamft.nhs.uk

www.nhs.uk

www.gov.uk

www.patient.co.uk

www.connevans.co.uk

www.actiononhearingloss.org.uk

www.tinnitus.org.uk

Easyread websites

www.easyhealth.org.uk

www.friendlyresources.org.uk

www.easy-read-online.co.uk

We value your comments

If you have any comments
or concerns about the services
we have provided please
let us know, or alternatively
you can contact the
Patient Experience Team.

Patient Experience Team

The Oldfield Centre
The Rotherham NHS
Foundation Trust
Rotherham Hospital
Moorgate Road
Rotherham
S60 2UD

Telephone: 01709 424461

Monday to Friday

9.00am until 5.00pm

Email: your.experience@nhs.net

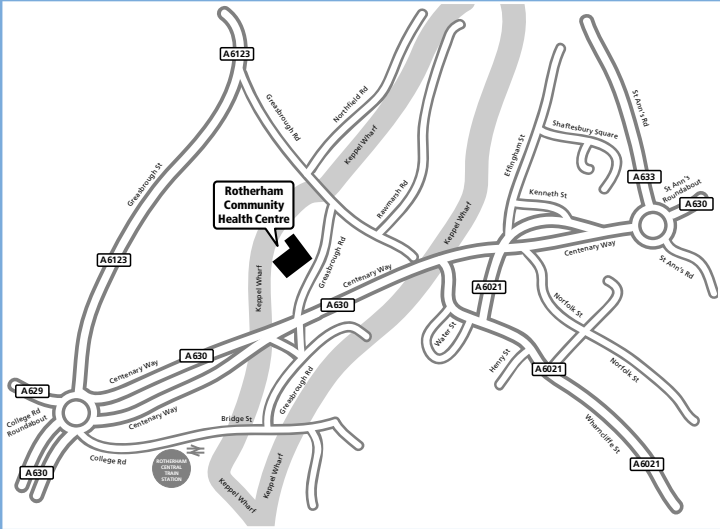
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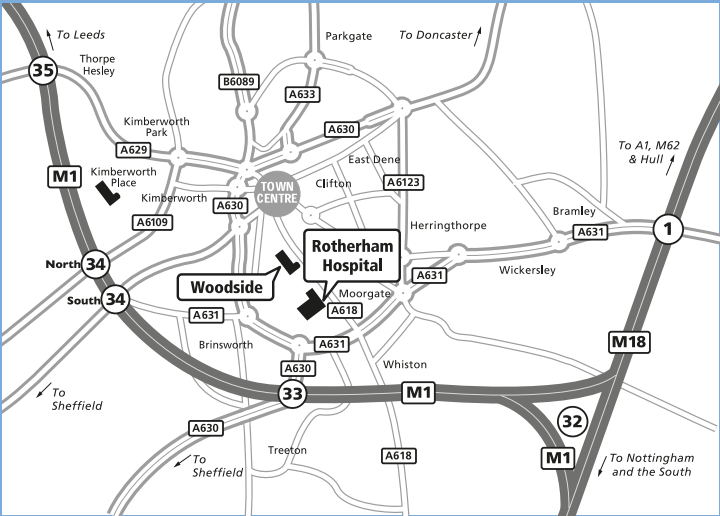
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How to find us

Rotherham Community Health Centre main routes

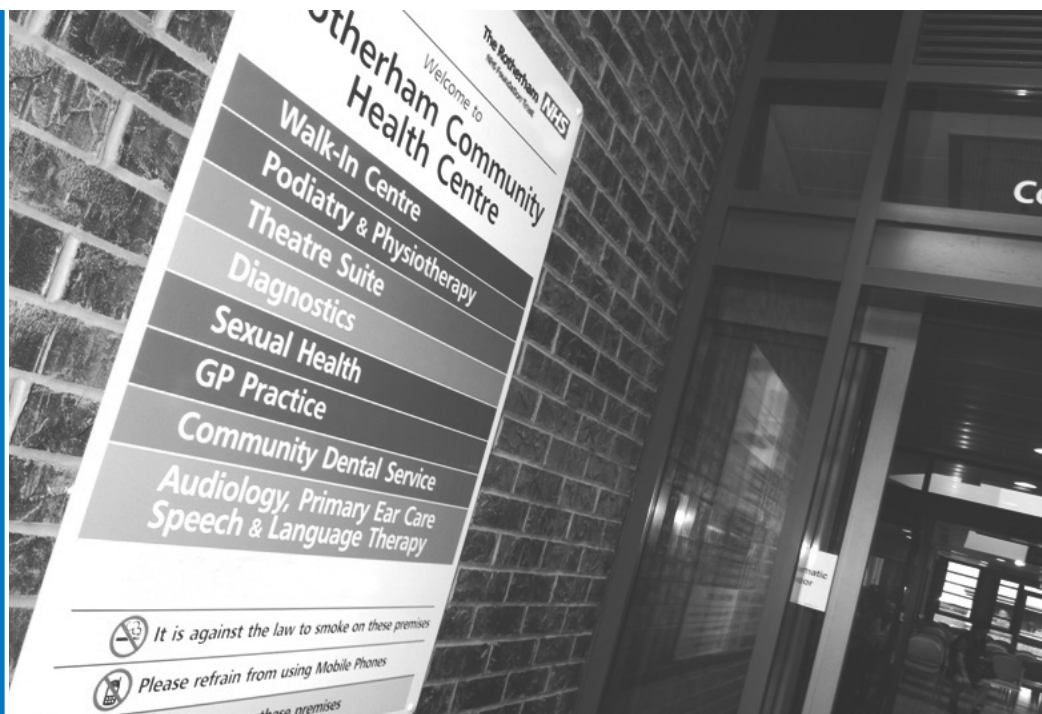


Rotherham main routes





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Moorgate Road
Oakwood
Rotherham
S60 2UD

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www.therotherhamft.nhs.uk